

- [Welcome](#)
- [Governance](#)
- [Development](#)
- [Operations](#)

Operations

Operations

Information technology operations, or IT operations, refers to all processes and services that are provisioned and used by an IT personal.

[DevOps](#) [Software maintenance](#) [Release management](#) [Continuous integration](#)

IT operations is the overarching term for the processes and services administered by an organization's information technology (IT) department. As such, IT operations includes administrative processes and support for hardware and software, for both internal and external clients.

DevOps - Operations

- [DevOps](#)
- [DevOps Release](#)
- [DevOps Monitor](#)

[DevOps Release](#)

- [Cloud strategy](#)
- [Release management](#)
- [Change management](#)
- [ITIL](#)
- [ITSM](#)

Areas:

- [Deployment](#)
- [Versioning](#)
- [Monitoring](#)
- [Updating, maintenance](#)
- [Upgrades/migration](#)
- [—](#)
- [Run Solutions](#)
- [Manage Infrastructure](#)
- [Manage Configurations](#)
- [Evolve Infrastructure](#)

- Mitigate Distasters
- Govern IT Operations
- Data Analytics
- Proactive vs Reactive
- Maintenance

Unsorted:

- Service Desk
- Feedback loop
- Governance → Compliance
- CIO vs CDO
- Mainainance models (ex. PM3)
- COBIT
- KPIs
- Containers
- DevOps - IT Operations
- Cyber Security
- Infrastructure as Code
- Monitoring and Logging
- Site Reliability Engineering
- Role matrix

Cloud Governance

- Azure, AWS, Google
- [Cloud computing](#)
- [CloudOps](#)

Lean IT Operations

- <https://www.disciplinedagiledelivery.com/agility-at-scale/it-operations/#Process>
- <https://disciplinedagiledelivery.com/dait/> (Disciplined Agile IT (DAIT))

IT Capability

- IT Governance
- IT Strategy
- https://cio-wiki.org/wiki/IT_Capability
- [https://cio-wiki.org/wiki/IT_Operations_\(Information_Technology_Operations\)](https://cio-wiki.org/wiki/IT_Operations_(Information_Technology_Operations))

Automation

- [PowerShell](#)
- [Bash](#)
- [Power Automate \(Flow\)](#)

Disciplines

- [Architecture](#)
- [Change management](#)

- [DevOps](#)
- [Software maintenance](#)
- [Release management](#)

External links:

- <https://www.disciplinedagiledelivery.com/agility-at-scale/it-operations/#Process>
- [https://cio-wiki.org/wiki/IT_Operations_Management_\(ITOM\)](https://cio-wiki.org/wiki/IT_Operations_Management_(ITOM))

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